



Community Care Center

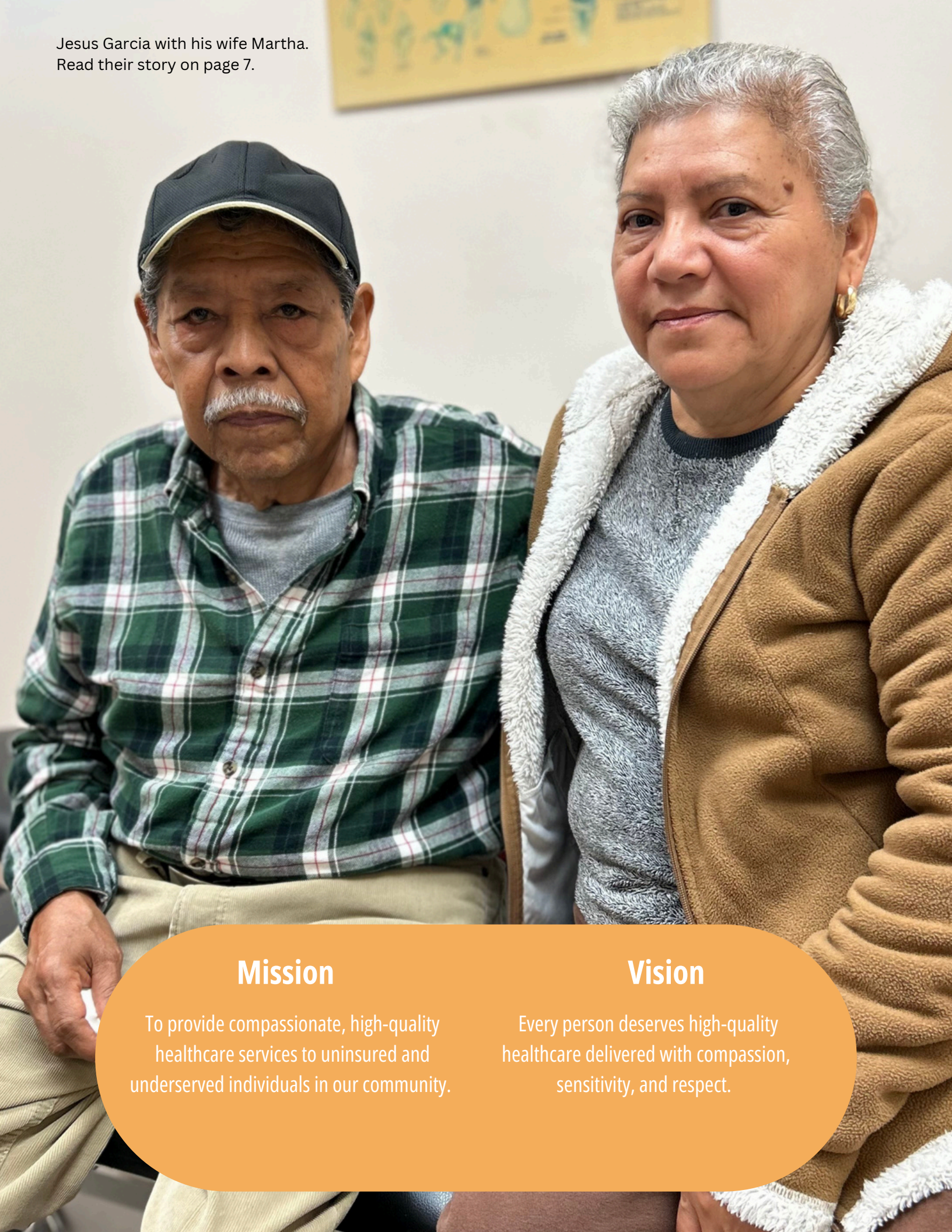
SERVING FORSYTH, DAVIE, AND STOKES COUNTIES NORTH CAROLINA

ANNUAL REPORT

2024



Jesus Garcia with his wife Martha.
Read their story on page 7.



Mission

To provide compassionate, high-quality healthcare services to uninsured and underserved individuals in our community.

Vision

Every person deserves high-quality healthcare delivered with compassion, sensitivity, and respect.

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FROM OUR CEO

Dear friends,

Happy 25th anniversary! As we reflect on the past year and over the past 25 years, I am filled with immense gratitude for the unwavering support and generosity that has enabled our clinic to provide essential medical care to 2,000 uninsured individuals in our community. Your contributions have made a profound impact on their lives, and for that, we are deeply thankful.

To our donors—individuals, businesses, churches, and foundations—your financial support has been the cornerstone of our mission. Your commitment to our cause has allowed us to offer life-saving medical services to those who need it most.

To our volunteer physicians and all our volunteers, your dedication and selflessness are inspiring. Your willingness to give your time and expertise has made our community a healthier place for all. We could not have achieved our goals without your invaluable contributions.

Here are a few stories that highlight the transformative impact of your support:

- After leaving an abusive spouse, James began having panic attacks as he tried to rebuild his life. James's Community Care Center medical provider referred him to psychiatric services for medication management and psychotherapy services. James attended treatment for a year, is no longer suffering from panic attacks, and is enjoying a great relationship with his son.
- Monica's turnaround: At a visit to the CCC, Monica showed a significant increase in her A1C (blood glucose level). Dr. Maloney, one of our volunteer providers, talked with her about the seriousness of the situation, switched her medication, and discussed the importance of changing her diet immediately. At her follow-up visit 4 months later, her A1C had dropped more than 7.7 points! She was consistently taking her medication as prescribed and making substantial changes to her diet. Now Monica feels better and is living a healthier life.

These stories are just two examples of the countless lives that have been touched by your generosity over the past 25 years. Together, we have made a difference, and together, we will continue to build a healthier, more compassionate community.

Thank you for your unwavering support.



A handwritten signature in blue ink, appearing to read 'PA Jeffrey'.

Paul A. Jeffrey, MBA
CEO, Community Care Center



WHY WE SERVE

Because there are 7,500 residents in Forsyth County who are uninsured and face barriers to basic medical care.

Now more than ever, people living in the healthcare gap need support. Access to basic healthcare and preventive care prevents chronic diseases and reduces long-term healthcare costs for everyone.

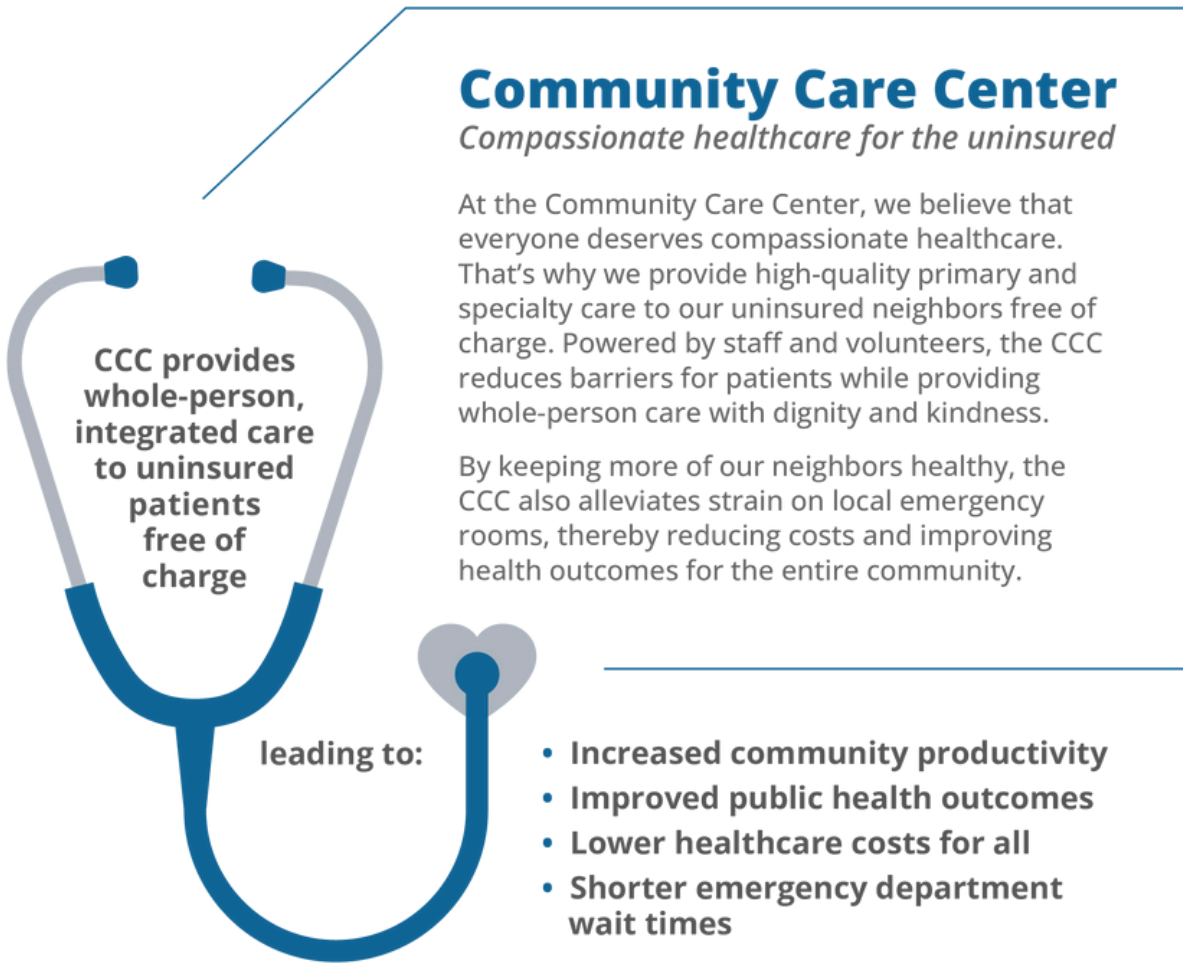
Healthier individuals contribute to a more productive and vibrant community, reducing the burden on emergency services and hospitals. By reducing the financial strain on uninsured individuals, they can allocate their resources to other essential needs such as housing, food, and education.

All community members, regardless of their financial situation, have the right to receive the care they need to lead healthy lives.

Just as we have been here for the past 25 years, we're committed to being here in the future for uninsured individuals, offering them a lifeline to essential healthcare services. By addressing the healthcare gap, we are creating a healthier community for everyone.



HOW WE SERVE



WHAT WE DO



Dr. John St. Angelo
Medical Director



Minh-Tam Le
Physician Assistant



Dr. Richard Montgomery
Family Medicine



Dr. Frank Moyer
Family Medicine



Dr. Peter Robie
Family Medicine

Specialties & Services


Cardiology
Child Psychiatry
Dental Hygiene
Dentistry
Dermatology
Diet Counseling
Endocrinology
ENT
Gastroenterology
Hematology

Laboratory
Mammography Coordination
Mental Health Counseling
Neurology
Occupational Therapy
Ophthalmology
Optometry
Orthopedic Injection Clinic
Orthopedics
Pain Management

Pediatrics
Physical Therapy
Psychiatry
Rheumatology
Surgery
Urology
Women's Health, Gynecology
X-ray

YOUR IMPACT IN 2024

 **1,999**
Patients served

 **33,000**
Patient encounters

 **12,567**
Medical visits
(a \$3m value)

 **2,708**
Mental health visits
(a \$721k value &
a 40% increase)

 **811**
Dental visits
(a \$286k value &
a 79% increase)

 **\$7.6m**
In prescription
medications

 **\$11.3m**
Hospital diversion savings



JESUS'S JOURNEY

When Jesus Garcia received his prostate cancer diagnosis, his world turned upside down. The extensive surgery that followed left him bedridden, and he was told he wouldn't walk again. Despite the grim prognosis, Jesus's spirit remained unbroken. Jesus's story is one of resilience, community support, and the incredible impact of collaborative healthcare.

Jesus's journey to recovery began with the exceptional care he received at Atrium Health Wake Forest Baptist Hospital. His wife, who stood by his side as his primary caregiver, found support through Health Care Access. This organization made sure that Jesus had access to the necessary medical supplies and resources during his recovery. Their assistance was invaluable in managing the day-to-day challenges of his condition.



The turning point in Jesus's recovery came when he was introduced to the Community Care Center (CCC). The CCC provided surgery follow ups, pain management, physical therapy, and mental health services tailored to Jesus's unique needs. Through consistent medical care, Jesus began to make remarkable progress. He moved from the bed to a wheelchair, then a walker, and at his last visit, he walked in with a cane and a big smile on his face. Jesus is determined to walk on his own, and his care team is confident that he will accomplish his goal.

Reflecting on his journey, Jesus shared, "I went through this for a reason – and I want to use my story to show the need for a place like the Community Care Center." His words resonate deeply with the mission of the CCC, highlighting the critical role it plays in the lives of patients like him.

"I went through this for a reason – and I want to use my story to show the need for a place like the Community Care Center."

Jesus's wife expressed profound gratitude for the seamless collaboration between Atrium Health, Health Care Access, Cancer Services, and the Community Care Center. "Without the support of these four organizations, we wouldn't be where we are today," she said. "They came together to give Jesus a second chance at life."

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A LETTER FROM A SON

My mom first came to the Community Care Center for help managing her diabetes. She has received so much more.

My mom first came to the Community Care Center for help managing her diabetes. She has received so much more. Due to constant knee pain, she could not enjoy her normal activities. She was initially treated with injections, but when the problem persisted and the pain prevented her from walking, she was referred to an orthopedic surgeon who analyzed her situation and health condition and recommended a knee replacement.

The Community Care Center supported my mom throughout the entire process. She had the surgery and received physical therapy at Novant Health facilities. The care, attention, and support she received were of the highest quality. She now has a better quality of life, she can walk without pain, and despite the limitations of her age, she can perform and enjoy activities that previously were out of the question.

The ongoing care my mom receives from the Community Care Center is priceless. From helping her obtain her medications to supporting her emotional and mental well-being, I am so grateful to the whole team of staff and volunteers who care for her with dignity and kindness.

Thank you, Community Care Center.

Sincerely,
Juan Carlos Garcia



GIVING TOGETHER



422

Financial
Supporters



327

Volunteers



\$6.39

of healthcare provided for
every dollar spent



13,000

Volunteer hours

DONATE ♥

\$1.47 MILLION

raised



\$12.7 MILLION

in services to patients



185 friends joined us
for our Paying It Forward
Fundraising Dinner
in October

SERVING TOGETHER

The CCC honored these 4 volunteers with awards at the 2024 Paying It Forward event.



Dr. Ted Pugh
Dr. Carl & Peggy Phipps
Medical Volunteer of the Year

Dr. Ted Pugh started volunteering with the CCC in 2022 as a psychiatrist. He has volunteered over 500 hours in the past three years. He appreciates seeing his patients improve when they get access to the psychiatric care that they need.



Amelia Suhocki
Emerging Volunteer Award

Amelia is a senior at Wake Forest University, and she is a 4 year volunteer with the CCC. She is pursuing a career as a physician in order to serve low-income, uninsured individuals and increase healthcare access.



Mike Meritt
Founders Legacy Award

Mike began volunteering over 20 years ago. "Mike has fixed toilets, stopped leaks, cleaned outside light fixtures, and fixed walls and doors. He does whatever needs to be done."



Ron Miller
Ann Flynt Award

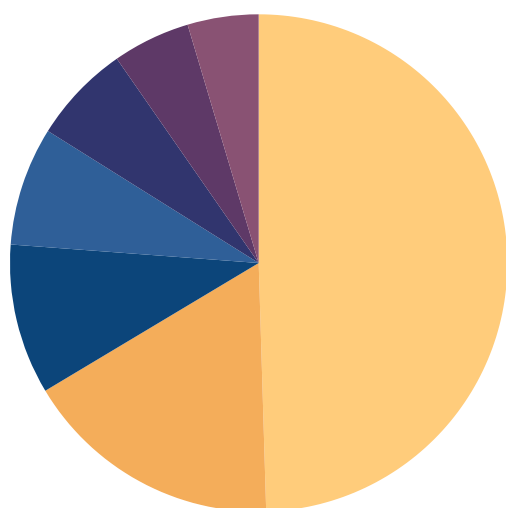
Ron has volunteered over 775 hours over the past 6 years. Ron keeps coming back to the Community Care Center because he sees the importance of the services provided by the CCC and enjoys working with the amazing staff.

2024 FINANCIALS

Revenue	
Individuals	\$407,711
Foundations	\$465,827
Government Grants	\$491,429
Paying It Forward Event	\$61,125
Churches/Businesses	\$30,118
Interest Income/Endowment	\$12,276
Total Income	\$1,468,486

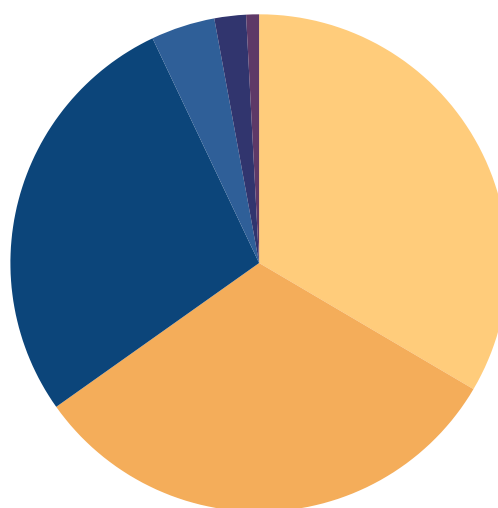
Expenses	
Program Services	\$1,222,294
Administrative	\$251,058
Operations	\$145,169
Fundraising	\$95,595
Total Expenses	\$1,714,116
Net Income	-\$245,630

Where your gifts went



- Medical Clinic 50%
- Support Staff 17%
- Operations 10%
- Mental Health 8%
- Fundraising 6%
- Dental Clinic 5%
- Medical Supplies/Medication 5%

Who gave to the CCC



- Government Grants 33%
- Foundations 32%
- Individuals 28%
- Paying It Forward Event 4%
- Churches/Businesses 2%
- Interest Income/Endowment 1%

OUR TEAM

Leadership Team

Paul Jeffrey, MBA, CEO

John St. Angelo, MD, Medical Director

Kathy Grissom, Finance Director

Kathryn Briggs, CFRE Director of Development

Elizabeth Mitchell, Director of Volunteers/Grants

**Everardo Aviles Ruiz, LCSW, LCAS, SOTP,
Director of Behavioral Health**

Mariela Brim, Clinic Manager

Board of Directors

Robert DiBella, MBA, Chair

Katie Alexander, MS, Secretary

Alex Turner, CFA Treasurer

Anthony H. Brett, JD

Sarah Buchanan, MS

John Card, MD

Robert Coil

Loraine Frank-Lightfoot, DNP, MBA, RN, NEA-BC

Kimberly Gregg

Ben Hough

Lucinda Jones

Vivian Pérez Chandler, MPA

William Pittman III, MD

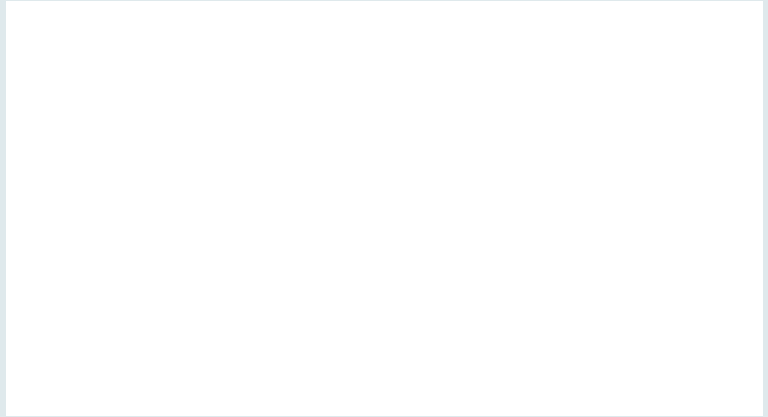
Nancy Smith, MPT, DPT, PhD

J. Baldwin Smith, MD

Carl Westcott, MD

Veronica Wiltshire, MD





Community Care Center for Forsyth County



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carectr.org

facebook.com/CommunityCareCtr



Give online today!