



NEWS RELEASE

FOR IMMEDIATE RELEASE – January 24, 2024

Contact: Pam Anglin, 336.682.8806, Pamanglin77@gmail.com

Community Care Center Board of Directors Announces: Retirement of Tim Clontz and Naming of New CEO/Executive Director

(Winston-Salem, NC) The Board of Directors of Community Care Center (CCC) announces the retirement of Timothy J. Clontz to be effective January 23, 2024. Clontz succeeded Jim Robinson, who retired after founding and leading the agency until December 2020. The Community Care Center board voted on Thursday, January 11, 2024, to name Paul Jeffrey as its new CEO/Executive Director.

Tim Clontz joined the team at the Community Care Center at a notable time for healthcare and a precarious time for the uninsured and underinsured patients. Clontz, brought with him vast experience in clinical and non-clinical healthcare management with a heart and passion on access for the underserved. With previous titles of Senior Vice President, Director of Business Development, Healthcare Consultant, and a plethora of awards and recognitions, he humbly joined the small and mighty team at Community Care Center. When he arrived in 2021, CCC had a rich history of serving patients, securing donated medicines, and a long list of experienced volunteer doctors. The clinic had grown and become an essential service under the leadership of co-founder, Jim Robinson.

However, the clinic was reeling from the long-lasting negative effects of the Covid-19 pandemic and financial crisis, and was running on a shoestring budget, struggling from losing over 70% of their volunteers, and extremely short staffed. During his tenure, Clontz is credited with increasing operational efficiencies, hiring staff with specialized and valuable skills, and enhancing community partnerships. Most notable has been the resources that Clontz brought into the clinic through grant and ARPA funding to expand healthcare specialties, mental and behavioral health staff, and dental care services. Clontz who announced his retirement in Fall 2023, said “It truly has been an honor to lead an organization that strives every day to improve the quality of health and life of the “unfortunate many” in our community. There is much more that needs to be done. I have known Paul Jeffrey for two decades; he is the ideal candidate to continue to move the organization forward.”

“Tim Clontz will be retiring as a respected and compassionate leader with over 45 years of service in the healthcare field. We are grateful for Tim’s service and leadership. He showed great dedication as he guided the Community Care Center through a period of uncertainty and possibility. We are serving more patients in a holistic manner, now more than ever,” said Board Chair, Rob DiBella.

Jeffrey, who will serve as the organization’s third CEO/Executive Director, will lean on his background as a healthcare executive to manage all day-to-day operations of the clinic that will have an active patient population of nearly 3,000 patients in 2024 and rely on over 300 volunteers working alongside staff. Jeffrey most recently served as a Senior Vice President at Cone Health and President of Wesley Long Hospital and Behavioral Health Hospital. In addition, he served as Cone Health’s first Chief Diversity, Inclusion, and Health Equity Officer from 2012 to 2018, where he earned personal recognition and brought Cone Health many recognitions including being named a Notable Latino of the Triad multiple years and receiving the 2011 Change Agent Award by the Greensboro Chamber of Commerce. Under his leadership Cone Health was honored nationally by the American Hospital Association for efforts in advancing health equity and was the first health care system to receive this recognition for consecutive years.



NEWS RELEASE

FOR IMMEDIATE RELEASE – January 24, 2024

Contact: Pam Anglin, 336.682.8806, Pamanglin77@gmail.com

“We could not have asked for a more qualified candidate, both professionally and as a person. Paul is joining an organization with dedicated staff, broad community support, and strong volunteer base. The search committee and board of directors appreciate his commitment to reducing health care disparities, which is evidenced by his desire to lead our beloved el Centro Clinica, the Community Care Center,” said Debbie Marshall, board member and chair of CEO Search Committee.

“It is an honor and a privilege to join this exceptional place that provides compassionate and comprehensive free medical care for many people who otherwise would go without health care. It is also very special because of the care team of highly qualified medical and clinical professionals who choose to give of their talents and skills on a voluntary basis and work alongside a small group of passionate and highly engaged staff. This is exactly the opportunity I was hoping to dedicate and devote myself to. I believe strongly in medical and clinical professionals addressing the health needs of the underprivileged and under resourced neighbors in the communities where we live and work, and in doing so contributing to a healthier community,” Jeffrey states.

Jeffrey, who resides in the Triad area with his family, will begin work at the Community Care Center on February 1, 2024.



Paul A. Jeffrey, MBA
Incoming CEO/Executive Director



Timothy J. Clontz | Retiring CEO

###

About Community Care Center

[The Community Care Center](#) in Winston-Salem is North Carolina's one of the largest and comprehensive free medical clinic serving uninsured patients in the United States founded in 2000 by Drs. Satterwhite and de la Torre. It is a volunteer-based, free, non-profit healthcare clinic that provides health care services and medicines to uninsured patients who do not qualify for federal or private insurance. The Center believes that every patient, regardless of ability to pay, language, or country of origin, deserves high quality health care delivered with compassion, sensitivity, and respect. The Community Care Center is a multi-specialty clinic and a volunteer provider-based clinic that has cared for over 28,000 individuals and provided over \$158 million worth of healthcare services and medicines. The organization has earned the Gold rating from the [National Association of Free & Charitable Clinics](#) (NAFC) Quality Standards Program and the highest accreditation from the North Carolina Association of Free Clinics. It is also deemed under the Federal Torts Claims Act, which requires certain standards of quality control and peer review. For more information, visit www.carectr.org or follow Community Care Center: facebook.com/CommunityCareCtr or on linkedin.com/company/community-care-center-nc